

WARRANTY

The decision to go with Craft33 cabinetry isn't just a purchase—it's an investment. We believe in offering a quality product that is as strong as it is beautiful. We also believe that your cabinets should come with a peace of mind. Our 1 Year Limited Warranty is an all-encompassing guarantee that your investment is protected.

I. Description of Warranty

This warranty applies only to the original consumer purchaser for one year from obtaining the product and is not transferable. Craft33 warrants all of its Craft33 Whitney, Bronson, and Greyson cabinetry with a 1 Year Limited Warranty. In addition, all drawers, shelves, roll out trays, and any mechanical components will be free from material defects and workmanship. In the event that any Craft33 product fails during the course of normal use, Craft33 will either repair or replace the defective product at its own discretion and as determined solely by Craft33.

II. Intended Use of Product

To be covered by this warranty, the product must only be used for its intended purpose(s). Cabinets that have been improperly stored, installed, misused, modified, abused, mishandled, and/or subject to excessive moisture or extreme temperatures are not covered under this warranty. Any expenses involved in the shipping, removal, installation, or consequent damage of the defective product is not covered under this warranty. This warranty does not apply to products installed in mobile homes or recreational vehicles.

III. Anticipated Variance in Product

The Craft33 warranty only applies to product defects and does not apply to properties of natural wood that are subjective in natural wood species. Anytime you have a natural wood product, occurrences such as pinholes, knots, and variance in color or grain must be anticipated and, therefore, are not covered under this warranty. Prolonged exposure to light, heat, or aging may cause a change in color. Any event caused by environmental or chemical effects to the product are not covered under this warranty.

The properties of natural wood are such that it can react to climatic or humidity changes found within most homes. As much as half of the weight of freshly cut wood is water. Craft33 doors and face frames are manufactured from solid wood that has been carefully kiln-dried, retaining just enough moisture for proper construction and finishing. The center panels of some of the Craft33 doors are wood and some are medium density fiberboard. As a product of nature, solid hardwoods continue to react to their surroundings long after manufacture. When wood cabinet doors are in a warm, moist environment (high relative humidity), the wood expands. In a dry, colder environment (low relative humidity), the wood will contract. Expansion and contraction can be controlled but never eliminated even with humidity regulation.

Door panels are prone to minor expansion and contraction as seasonal temperature and humidity changes occur in a home. The contraction or shrinkage of the center door panel during low humidity periods may result in the appearance of an unfinished line along the edge of the center panel. Craft33 does not consider the appearance of an unfinished line as a product defect and will not replace doors due to this situation. It is recommended that a humidity control system is incorporated in a home to reduce the possibility of expansion and contraction in wood products. Touch-up markers are made available for purchase through your authorized Craft33 dealer to cover this edge line. Often times, touch-up may only be necessary within the first year.

All of the doors for Craft33 cabinetry are manufactured in moisture-controlled environments under precise tolerances. Although slight door warpage can be common in one or two doors within a newly installed kitchen, any door that has not hung through a complete heating and cooling cycle has the possibility of warping. Slight warpage can be eliminated through adjustments in the adjustable hinges. Any warpage that exceeds the capability of adjustments to the hinges should be further examined by removing the door from the cabinet and placing it on a flat surface. Hinge spacers are also available in cases where the warpage cannot be eliminated through hinge adjustments. Hinge spacers are available through your authorized Craft33 dealer. If the warpage cannot be eliminated through hinge adjustments or the use of hinge spacers and only if the doors have hung through a complete heating and cooling cycle and all of the cabinets are true and plumb, will Craft33 consider replacement.

Normal movement is typical on wood products, certain climatic conditions can cause finish breaks, recesses, and joint and panel lines. An open joint line is not considered a defect and is not covered under this warranty. Proper humidification of homes in extremely dry environments is strongly recommended.

Discoloration will develop on doors, drawers, and cabinet parts after continued exposure to tobacco smoke. This is remarkably apparent on lighter finishes. We do not warrant discoloration in our products due to exposure to smoke of any kind.

IV. Product Repair or Replacement

Throughout the duration of the warranty period, Craft33's sole obligation is to repair or replace any defective product for no charge at the discretion of Craft33. This warranty only applies to cabinets and affiliated products sold by Craft33, offered through an authorized Craft33 dealer. In the event that a claim is filed after the original product has been discontinued or canceled, Craft33 will honor the warranty, at their discretion, subject to the availability of the product, by either:

- Repairing or replacing the defective product with a new product of the same style.
- Repairing or replacing the defective product with a product of equal value and complementary style in order to maintain the appearance of the original cabinetry purchase.

An exact match between the finish of the original purchased product and the replacement or repaired product is not guaranteed.

V. Rights of Consumer

There are no other warranties, disclosed or indicated, associated with this product. This document serves as a description of the consumer's definitive legal rights within the transaction and is the exclusive warranty for Craft33. The exclusion or partial limitation of contingent or substantial damages is not permissible in some states. The consumer may also have further rights from state-to-state which are not cited in this warranty.

VI. Submission of a Claim

All claims must be submitted to the authorized Craft33 dealer where the cabinets were originally purchased. Claims are to be submitted in writing. Every claim must include a dated copy of the original sales receipt as a proof of purchase as well as pictures of the product defect(s). A product return will be requested by the Craft33 claims department, we will provide return instructions.



Craft33 is proud to be a CARB Certified kitchen cabinet manufacturer. Our cabinets comply with the rules and regulations of composite wood products by the California Code of Regulations.



KCMA does your homework for you. Our cabinets passed the toughest tests of durability and performance in the marketplace today and have earned the prestigious KCMA Certification Seal.